



CANASA 2019 Monitoring Station Symposium

October 21-22, 2019 • Toronto, ON

October 21, 2019: Tour of Lanvac Monitoring Station

October 22, 2019: Monitoring Station Symposium

Tour of Lanvac Monitoring Station Monday, October 21, 2019

Cost: Included in Registration fee for symposium.

Times:

1:45 p.m. Pickup at Delta Hotel
3 p.m. Arrive at Lanvac
5 p.m. Depart Lanvac
6:30 p.m. Arrive back at Delta Hotel

Pickup and Drop off:

Delta Hotels Toronto Airport & Conference Centre
(formerly International Plaza Toronto Airport)
655 Dixon Road
Toronto, Ontario M9W 1J3

Tour Location:

Lanvac Monitoring Station
2863 Kingston Road
Scarborough, Ontario M1M 1N3

Monitoring Station Symposium: Tuesday, October 22, 2019

Cost: Members: \$250 (plus tax), Non-Members: \$290 (plus tax)

Location:

Delta Hotels Toronto Airport & Conference Centre, Plaza C Room
(formerly International Plaza Toronto Airport)
655 Dixon Road, Toronto, Ontario M9W 1J3
Tel: (416) 244-1711

\$159 CDN (plus taxes) per room per night. Remember to book early, but please do not book more than you require as the association is penalized for rooms blocked but not used. The deadline for reservations is September 27, 2019. In order to receive the preferred rate you must indicate that you are with "Security Canada."

Monitoring Station Symposium Agenda:

- 7:30 a.m.-8:30 a.m. Breakfast and Registration, *sponsored by RSPNDR*
- 8:30 a.m.-8:45 a.m. Welcome and Introduction, Kevin Leonard, Huronia Alarm and Fire Security Inc.
- 8:45 a.m.-9:45 a.m. Changes to Standards Affecting Monitoring Stations in Canada, Alan Cavers, ULC
- 9:45 a.m.-10 a.m. AM Break, *sponsored by Johnson Controls and Alarm.com*
- 10 a.m.-11 a.m. The Future of Monitoring, Morgan Hertel, Rapid Response Center
- 11 a.m.-12 p.m. AHJ's Panel Discussion, MC: Neil Sutton
- 12 p.m.-12:30 p.m. Lunch, *sponsored by Armstrong's National Monitoring*
- 12:30 p.m.- 1:30 p.m. Keynote Speaker: Sarah McVanel
The Frog Factor: The Secret to Attracting and Retaining World-Class Talent!
- 1:30 p.m.-2 p.m. Panel Discussion: Where are All the Good People? Retaining & Recognizing Great Talent, Sarah McVanel
- 2:30 p.m.-3:30 p.m. Round table discussion: Monitoring Station Issues
- 3:30 p.m.-3:45 p.m. PM Break, *sponsored by SecureNet*
- 3:45 p.m.-4:45 p.m. Achieve More With Every Action, Adam Brandfass, Product Manager, Alarm.com
- 4:45 p.m.-5 p.m. Wrapup and Updates from Patrick Straw

To register, visit the event calendar at www.canasa.org

PLEASE NOTE: There will be no on-site registration for this event. All payments must be made prior to the event. The registration deadline is **October 16, 2019**. Refunds will only be granted up to two weeks prior to the event.

For more information:

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